

# Repeat Dispensing Service

You or someone you care for may benefit from using the NHS Electronic Repeat Dispensing service if you use the same medicines regularly. This service saves you time, it means you don't need to request or collect your prescription from your GP practice every time you need a further supply. Your GP will ensure you are suitable for the service and produce a batch of prescriptions that can last up to 12 months.

## What do you have to do?

1. Talk to your GP and ask them if you can use Electronic Repeat dispensing. This might not be possible if your medication has changed recently, you have been discharged from hospital or your condition isn't stable.
2. If your prescriber thinks that you could use electronic repeat dispensing, they will ask for your permission to share information about your treatment with your chosen pharmacy to ensure you get the best outcomes from your medicines.
3. Your GP will authorise a suitable number of prescriptions electronically and send them straight to your pharmacy. Your pharmacy looks after these prescriptions and supplies them to you at regular intervals.
4. Next, collect your first electronic repeat dispensing prescription from your chosen pharmacy [regular pharmacy or any pharmacy you are comfortable with]. You can choose any pharmacy but you do need to use the same pharmacy for all your Repeat Dispensing medicines.
5. Before you run out of your medication simply let your pharmacy know and they will let you know when your next medicines will be ready.
6. If you get your medicines delivered, you will need to tell your pharmacy when you require your first issue.
7. Let your pharmacist know if anything has changed since your last repeat prescription was supplied, for example if you recently started taking any new medicines – either on prescription or that you have bought over the counter.
8. If you have any problems with your medicines or experience side effects just let your pharmacist know, your pharmacist can help you.
9. If at any point you have more medicines than you need tell your pharmacist, this will help to reduce medicines waste and save the NHS money.
10. You will need to have a review with your GP just before you collect your last prescription, you might need a blood test too. This is to make sure that it is safe for you to continue using this service.
11. Your GP or prescriber can then issue the pharmacy with another batch of prescriptions and you can continue using the service as before.

**If you need any more information or wish to register for the electronic repeat dispensing service contact us on 01323482301**